



TELEMEDICINE SERVICES | PROGRAM SUMMARY



CALIFORNIA CORRECTIONAL HEALTH CARE SERVICES

At the direction of the Federal Receiver, as outlined in the 2008 “Federal Receiver’s Turnaround Plan of Action,” California Correctional Health Care Services (CCHCS) Telemedicine Services (TMS) has continued implementation, expansion and improvement of telemedicine services, resulting in increased access to healthcare for their patient/inmate population, increased public safety, and a decreased patient/inmate off-site medical transportation cost.

CCHCS Telemedicine Services has experienced continual expansion and growth over the past several years, with the fiscal year 2017-18 (July 2017 to June 2018) resulting in **almost 70,000 specialty and primary care telemedicine appointments.**

Telemedicine Primary Care Services

Primary Care Telemedicine Utilization

Primary care telemedicine has shown to be a great resource for institutions with recruitment and retention issues, and when providers are unavailable for long periods of time (military leave, sick leave, maternity leave, etc.)

Fiscal Year

Number of Encounters

| | |
|---------|--------|
| 2010-11 | 2,881 |
| 2011-12 | 6,900 |
| 2012-13 | 4,716 |
| 2013-14 | 4,434 |
| 2014-15 | 12,558 |
| 2015-16 | 27,446 |
| 2016-17 | 26,672 |
| 2017-18 | 38,278 |

Source:

*California Correctional
Health Care Services, 2018*